

COVID 19 Pandemic – Regulatory package – Rescheduling of payments

Proposed Scheme

RBI vide circular RBI/2019-20/186 DOR.No.BP.BC.47/21.04.048/2019-20 dated 27/03/2020 permitted lending institutions including NBFCs to grant a moratorium of three months on payment of all instalments falling due between March 1, 2020 and May 31, 2020.

In view of the ongoing period of distress, UGRO is of the view that as a part of its moral and social obligations it should provide relief to all of its customers who are majorly belonging to SME sector by modifying their loan accounts in a manner that they have some leeway from strict compliance with repayment schedule as prescribed to them under their respective loan agreements. During these challenging times, in order to support the MSME segment which is the backbone of our economy, the Company with the approval from the Board of Directors has formulated the scheme wherein all customers will be passed on with the benefits of relaxations by offering deferment of EMIs by making appropriate modifications in the existing arrangement in the manner and form as under:

“Providing moratorium of three months on payment of (i) instalments of both principal and / or interest payments components; (ii) bullet repayments; (iii) Equated Monthly Instalments (EMI) falling due between from 1st Mar 2020 to 31st May 2020”

Since the lockdown has started post all billing cycles of Company, and RBI circular mentions specifically a moratorium for all instalment due from 1st March to 30th May, 2020, to give benefit of three complete months of moratorium to customers, it is proposed that the EMI received in the month of March’ 20 to be treated as EMI received for the June, 20 billing cycle. The credit for the same would be adjusted against billing cycle of June 20 to customer account.

Policy Proposal

Criteria	
Eligibility	<p>All Term loan accounts of UGRO Capital Limited including:</p> <ul style="list-style-type: none">(i) Secured and Unsecured(ii) Term Lending towards onward lending(iii) Term Lending Secured and Unsecured with have been securitised with consent of the Securitisation Trustee and Investors.(iv) All portfolios acquired under ‘Direct Assignment’ with direction and intimation to the collection and servicing agents.(v) All Term Loan for Working Capital <p>The scheme will ensure that DPDs , if any in any case, will remain unaltered post completion of the repayment moratorium period. Except in cases where customer specifically intimates that they would not like to avail the scheme and chose to make repayment even during the moratorium period.</p>
Offer	Providing moratorium of three months on payment of (i) instalments of both principal and / or interest payments components; (ii) bullet repayments; (iii) Equated Monthly Instalments (EMI) falling due between from 1 st Mar 2020 to 31 st May 2020”
Benefit extended on	Both principal & interest
Treatment of interest	Interest to be accrued for the period.
Tenor	Existing tenor of the loan to be increased as per the new amortisation schedule keeping the EMI amount to be same. In case by doing this, any co applicant breaches maximum age norm, specific deviation for that case to be taken.
Rate of Interest	No Change
Charges	Nil

Additional Features

- a. All Term Loan customers to be offered this scheme
- b. Intimation to customer will be given via digital medium, this means over phone via SMS and on e-mails. Customer would be deemed to have accepted the offer unless he/ she expressly responds to the intimation via their registered e-mail id to emi-relief@ugrocapital.com
- c. In case any customer opts out, regular EMI to continue. Desire to opt out will have to be communicated expressly by the customer via e mail